

Interpersonal Skills

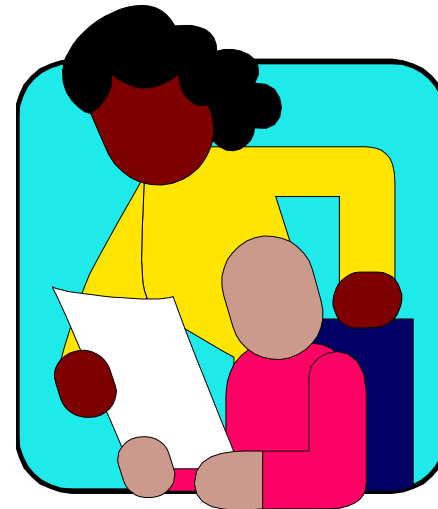
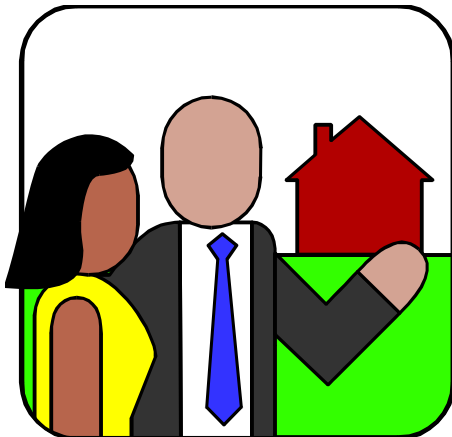
The Work Ethic Site

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Learning Goal

- To examine the role of interpersonal skills as an aspect of work ethic, to better appreciate its importance in the workplace, and to develop strategies for improving interpersonal skills



Development of interpersonal skills

- Habits, attitudes, manners, appearance, and behaviors
- Heavily influenced by family, television and media, peer group
- Perhaps difficult to change
- Starting point is recognition of need for change



Assignment 1

- Answer the questions for the people illustrated
 - automobile mechanic
 - attorney and judge
 - salesman
 - nurse and doctor
 - policeman
- Record your answers for use in small group discussion



Assignments 2 & 3

■ Assignment 2

- complete the communication style test
- discuss communication styles and related issues in small discussion groups

■ Assignment 3

- complete the interpersonal skills questionnaire
- prepare to discuss your responses

