

# **Carol Ann Raymond, Ed.S., CCC-SLP**

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Department of Communication Sciences and Special Education  
Communication Sciences and Disorders Program  
The University of Georgia  
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## **Education**

Master of Business Administration	Troy State University, Troy, Alabama; 2002
Specialist in Education, Speech Pathology	The University of Georgia, Athens, Georgia; 1989
Master of Education, Speech Pathology	The University of Georgia, Athens, Georgia; 1973
Bachelor of Science in Education	The University of Georgia, Athens, Georgia; 1971

## **Academic Positions**

2001 - Present    Manager, UGA Speech and Hearing Clinic; Clinic Director, HIPAA Privacy Officer, Internship Coordinator, and Adjunct Instructor  
Communication Sciences and Disorders Program, Department of Communication Sciences and Special Education, The University of Georgia, Athens, GA

## **Other Professional Employment**

1993 - 2001    Manager/Department Head, Speech-Language Pathology & Audiology; Children's Healthcare of Atlanta, Atlanta, GA

1992 - 1993    Speech-Language Pathologist; Vencor Hospital, Atlanta, GA

1992 - 1993    Program Director; Metro Rehab Services, Inc., Atlanta, GA

1985 - 1992    DeKalb Medical Center, Decatur, GA  
Manager, Inpatient Rehabilitation Center (1990 - 1992)  
Director, Speech Pathology and Audiology (1985 - 1990)

1983 - 1985    Director, Speech-Language Clinic; Decatur Hospital, Decatur, GA

1982 - 1985    Co-owner, Speech-Language Pathologist; Friedman & Raymond, Inc., Norcross, GA

1978 - 1979    Director, Speech-Language Pathologist; Marion Co. Speech & Hearing Center, Jasper, TN

1974 - 1976    Speech-Language Pathologist, Diagnostician; Coralwood Center, DeKalb Co., GA

1973 - 1974    Speech-Language Pathologist; Charlotte Speech and Hearing Center, Charlotte, NC

1971 - 1972    Speech-Language Pathologist; Sumter County Schools, Americus, GA

## **Graduate Instruction**

CMSD 6700 Diagnostics in Speech-Language Pathology  
Fall 2002, 25 students; Fall 2003, 8 students; Spring 2004, 21 students; Fall 2006 (to midterm), 21 students

CMSD 7040 SLP Practicum

Summer 2008, 7 students; Co-Instructor Fall, Spring, Summer 2001 - 2005

CMSD 7041 SLP Practicum I

Fall 2007, 22 students; Co-Instructor 2005 - 2010

CMSD 7042 SLP Practicum II

Spring 2008, 21 students; Co-Instructor Fall, Spring, Summer 2005 - 07; 2008 - 2010

CMSD 7043 SLP Practicum III

Summer 2007, 19 students; Summer 2008, 21 students; Co-Instructor 2005 - 2010

CMSD 7044 SLP Practicum IV

Co-Instructor; 2005 – 2010

CMSD 7045 SLP Practicum V

Spring 2008, 19 students; Co-Instructor 2005 – 2008

CMSD 7046 SLP Practicum VI

Summer 2007, 25 students; Fall 2007, 19 students; Summer 2008, 19 students; Co-Instructor 2005 – 2008

CMSD 7700 Clinical Internship SLP

Fall 2007, 24 students; Spring 2008, 1 student

**Independent Studies**

CMSD 4000, Special Problems in CSD

Fall 2008, 1 student; Spring 2008, 1 student; Summer 2008, 2 students; Spring 2009, 1 student; Fall 2010, 1 student

CMSD 6000, Special Problems in CSD

Summer 2008 1 student; Spring 2010, 1 student

**Guest Lectures**

UGA Food & Nutrition Class, *Introduction to Dysphagia and Role of SLP*

Spring 2002, 2008, 2009, 2010

SPED 7010 Clinical Assessment in Special Education, *HIPAA Training for Special Education Students*

Fall 2009

CMSD 6700 Diagnostics in Speech-Language Pathology, *Oral-Motor Examination*

Fall 2007, 2008, 2009

**Grants**

Co-authored Learning Technologies Grant, Clinic Video Observation System, UGA Committee for Applied Instructional Technologies, \$62,710; 2002

Co-authored Multicultural Education Grant, Multicultural Clinic Brochure, UGA College of Education, \$2365; 2001

**Honors/Awards**

ASHA Awards for Continuing Education (11 consecutive awards, 1988 – 2012)

ASHA Outstanding Volunteer from Georgia, 2003

GSHA Volunteer Service Award, 2001

GSHA Honors of the Association, 1999

ASHA Foundation Clinical Achievement Award for Georgia, 1988

Lewisville High School Valedictorian

**The University of Georgia Committee Service – Department**

Member, CMSD Search Committee for Instructor/Clinic Supervisor; 2010

Co-Chair, CSSE Summer Institute Planning Committee; 2010 - 2011

Member, CSSE Summer Institute Planning Committee; 2009 - 2010

Member, CMSD Ed.S. Degree Committee; 2009 - 2010

Chair, CMSD Search Committee for Instructor/Clinic Coordinator; 2008

Member, CSSE Search Committee for Department Head; 2006, 2009

Member, CSSE Merit Pay Procedures Committee; 2005

Member, CMSD Search Committee for Assistant Professor; 2004 - 2005, 2007

Co-Chair, CMSD Advisory Board; 2003 - 2010

Member, CMSD Board of Regents Program Review Committee; 2003

Member, CMSD Curriculum Committee; 2002, 2009

Chair, HIPAA Privacy and Security Committee; 2002 - 2007

Member, CMSD CAA Accreditation Committee; 2002 - 2010

Member, CMSD Admissions Committee; 2001, 2002, 2004

**The University of Georgia Committee Service – College**

Member, COE Outreach and Engagement Committee; 2009

Member, CSSE Technology and Data Management Liaison to the College of Education; 2005 - 2009

**Professional Service Activities**

Vice President of Association Affairs, Georgia Speech-Language-Hearing Association (GSHA); Elected Officer 2010 - 2012

Member, GSHA Convention Committee; 2009 - 2011

Co-Chair, Southeastern University Clinical Educators Conference Planning Committee; 2009

Vice President of Communication, GSHA; Elected 2008 - 2010

President, Georgia Supervisory Network; Elected 2008 - 2009, 2009 - 2010

Division President for Speech-Language Pathology, GSHA; Elected 2006 - 2008

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Secretary, Georgia Supervisory Network; Elected 2006 - 2007, 2007 - 2008  
Chair, AAC Focus, Georgia Workforce/Touch the Future Conference, GA Department of Labor; 2006 - 2007  
Chair, AAC Focus, Georgia Tools for Life Assistive Technology Conference; 2004 - 2006  
Co-Chair, Dysphagia Interest Group of Georgia; 2004 - 2005  
Member, Georgia AAC Pilot Project Committee, GA Tools for Life; 2004  
Member, Georgia School-Based SLP Leadership Team, GA Department of Education; 2003 - 2008  
Co-Chair, GSHA Membership Committee; 2003 - 2004  
Member, GSHA Finance Board, Member-at-Large; 2002 - 2008  
Member, Children's Healthcare of Atlanta Rehabilitation Services Advisory Board; 2001 - 2009  
Member, ASHA QI Study Section Steering Committee, Administration and Supervision SID 11; 1999 - 2000  
Member, GaBell Chapter of the Alexander Graham Bell Association Steering Committee; 1999 - 2000  
Chair, GSHA Marketing and Public Relations Committee; 1998 - 2001  
Member, ASHA Legislative Council; Elected 1996 - 1998, 1999 - 2001  
Chair, GSHA Task Force on Treatment Effectiveness; 1996 - 1999  
Chair, GSH-PAC Board of Trustees; 1995 - 1999  
Member, Babies Can't Wait Service Delivery/Personnel Preparation Committee; 1994 - 2000  
Parliamentarian, GSHA Executive Council; 1994 - 1995  
Past-President, GSHA; Elected 1993 - 1994  
President, GSHA; Elected 1992 - 1993  
President-Elect, GSHA; Elected 1991 - 1992  
Chair, GSHA Continuing Education Committee; 1989 - 1991  
Co-Chair, GSHA Continuing Education Committee; 1989 - 1991  
Chair, GSHA Convention Program Book Committee; 1989 - 1990, 2002 - 2003  
Chair, Dysphagia Interest Group of Georgia; 1989 - 1990

### **Professional Memberships**

American Speech-Language-Hearing Association (ASHA)  
ASHA Special Interest Division 11, Administration and Supervision  
ASHA Special Interest Division 13, Swallowing and Swallowing Disorders (Dysphagia)  
Dysphagia Interest Group of Georgia  
Georgia Speech-Language-Hearing Association (GSHA)  
Georgia Supervisory Network  
Southeastern University Clinical Educators

### **Professional Presentations**

Raymond, C. (2010, March). *New regulations affecting our professions: Are you in compliance?* Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Atlanta, GA.

Raymond, C., Rambow, M., & Schober-Peterson, D. (2009, April). *Essential elements for effective supervision: Tools to enhance the supervisory process.* Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Atlanta, GA.

Raymond, C., Kaplan, H., & Hancock, R. (2008, November). *Prevention instruction for graduate students in speech-language pathology: A university model.* Poster presentation at the annual meeting of the American Speech-Language-Hearing Association, Chicago, Ill.

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- Raymond, C., & Schober-Peterson, D. (2008, September). *Using self-assessment as a teaching tool in clinical supervision*. Presentation at the annual meeting of the Southeastern University Clinical Educators Conference, Asheville, NC.
- Raymond, C. (2008, August). *Esophageal Disorders: The role of the speech-language pathologist*. Invited presentation at Athens Regional Medical Center Rehabilitation Services, Athens, GA.
- Harvey, J., Jones, M., Kaplan, H., Kirkman, J., & Raymond, C. (2007, April). *Supervising? Things You Need to Know to Remain Successful!* Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Atlanta, GA.
- Hale, S., Hillis, A., Michael, A., & Raymond, C. (2006, October). *Clinical Competencies*. Invited presentation at the annual meeting of the Southeastern University Clinical Educators Conference, Greensboro, NC.
- Britten, F. & Raymond, C. (2006, April). *HIPAA Security, Privacy, and the National Provider Identifier: Strategies for Compliance in the Academic Setting*. Invited presentation at the annual meeting of the Council of Academic Programs in Communication Sciences and Disorders, Sandestin, FL.
- Raymond, C. (2006, February). *HIPAA Overview*. Presentation for the CSSE Technology and Data Management Liaison meeting, College of Education, University of Georgia.
- Lewis, R., & Raymond, C. (2005, March). *HIPAA Security Compliance: An Ongoing Process*. Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Macon, GA.
- Galvin, G., Jones, M., & Raymond, C. (2004, November). *Georgia Supervisory Network Supervisor Competencies*. Poster presentation at the annual meeting of the American Speech-Language-Hearing Association, Philadelphia, PA.
- Raymond, C. (2004, October). *Meeting the Challenges of HIPAA in Implementing Privacy and Security Regulations*. Invited presentation at the Southeastern University Clinical Educators Conference, Charleston, SC.
- Raymond, C., & Soloman, B. (2004, April). *Meeting the Challenges of HIPAA in Providing Clinical Services and Conducting Clinical Research*. Invited presentation at the annual meeting of the Council of Academic Programs in Communication Sciences and Disorders, Ft. Lauderdale, FL.
- Galvin, G., Jones, M., & Raymond, C. (2004, March). *Georgia Supervisory Network Supervisor Competencies*. Poster presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Atlanta, GA.
- Raymond, C. (2004, January). *Building Staff Expertise in Promoting Cognitive and Language Development*. Invited presentation at the Georgia Healthy Families, Child Abuse Prevention Conference, Macon, GA.
- Kutkat, L., & Raymond, C. (2003, July). *HIPAA Privacy Rule Compliance in a Clinical Setting*. Invited presentation at the Protecting Human Subjects in the 21<sup>st</sup> Century: Issues in Social and Behavioral Research Workshop, The University of Georgia, Athens, GA.
- Lewis, R., & Raymond, C. (2003, March). *The Impact of HIPAA Regulations on the Field of Speech-Language Pathology and Audiology*. Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Savannah, GA.
- Restrepo, M., Raymond, C., Jacobs, E., & Sanders, S. (2002, November). *Bilingual Intervention: A University Training Model*. Presentation at the annual meeting of the American Speech-Language-Hearing Association, Atlanta, GA.
- Raymond, C. (2002, October). *Parent Education: Speech and Language Stimulation Techniques*. Invited presentation at the Healthy Families Program, Athens Area Child Abuse Prevention Council, Athens, GA.
- Froehlich, D., O'Rourke, C., & Raymond, C. (2002, March). *Professional Issues and Trends*. Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Atlanta, GA.

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- Raymond, C. (2001, November). *Strategies for Effective Supervision*. Invited presentation at the Children's Healthcare of Atlanta Rehabilitation Services Symposium, Atlanta, GA.
- Cole, M., McGrath, C., Myers, J., Raymond, C., & Toles, T. (2001, May). *Case Studies in Cueing Linguistic Awareness for Reading Acquisition*. Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Savannah, GA.
- Froehlich, D., O'Rourke, C., & Raymond, C. (2001, May). *Impact of Current Trends on Service Delivery*. Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Savannah, GA.
- Harvey, J., O'Rourke, C., & Raymond, C. (2000, March). *ASHA Legislative Issues*. Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Atlanta, GA.
- Harvey, J., O'Rourke, C., & Raymond, C. (1999, March). *ASHA Legislative Issues*. Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Savannah, GA.
- Harvey, J., Raymond, C., & Sapp, J. (1998, March). *ASHA Legislative Forum*. Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Atlanta, GA.
- Harvey, J., Raymond, C., & Sapp, J. (1997, March). *ASHA Legislative Councilor Update*. Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Savannah, GA.
- Frobose, J., Froehlich, D., Lewis, R., Raymond, C., & Riski, J. (1996, March). *Task Force on Treatment Efficacy*. Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Atlanta, GA.
- Harvey, J., Raymond, C., & Sapp, J. (1996, March). *ASHA Legislative Councilor Update*. Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Atlanta, GA.
- Kirkman, J., Oddo, J., & Raymond, C. (1996, March). *Pediatric Dysphagia: Quality Management through an Interdisciplinary Approach*. Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Atlanta, GA.
- Krebs, R., & Raymond, C. (1996, April). *Outcome Measures*. Invited presentation at the annual meeting of the Speech and Hearing Association of Alabama, Huntsville, AL.
- O'Rourke, C., & Raymond, C. (1996, March). *GSH-PAC*. Poster session presented at the annual meeting of the Georgia Speech-Language-Hearing Association, Atlanta, GA.
- Buxton, J., Kirkman, J., Oddo, J., & Raymond, C. (1995, April). *Transitioning to Oral Feeding: Pediatric Disorders, Part I and II*. Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Savannah, GA.
- Raymond, C. (1994, October). *Speech, Language, and Hearing Screening*. Invited presentation at the Georgia Academy of Family Physicians Annual Scientific Assembly, Atlanta, GA.
- Raymond, C., & Reeves, R. (1993, March). *Legislative Forum*. Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Savannah, GA.
- Raymond, C. (1990, March). *Swallowing Disorders: What You Can Do to Help Your Patient*. Presentation at the annual meeting of the Georgia Speech-Language-Hearing Association, Atlanta, GA.
- Lewis, R., & Raymond, C. (1989, August). *Modified Barium Swallow Evaluation*. Presentation at the Making Dysphagia Easier to Swallow Conference, Atlanta, GA.
- Raymond, C. (1989). *Parent's Role in Speech and Language Development*. Parent series and publication, DeKalb Medical Center, Atlanta, GA.
- Guest lecturer (1989-2000). Graduate classes in speech-language pathology; Georgia State University; Occupational Therapy Program, and Brenau College.

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## Professional Development

- 06/10/10 Communication Sciences and Special Education Summer Institute, Athens, GA (6/10/10 - 6/11/10)
- 05/13/10 Children's Healthcare of Atlanta Rehabilitation Education Day 2010, Atlanta, GA
- 05/11/10 Teaching EBP in the Health Professions, Athens, GA
- 04/19/10 HIPAA Compliance Seminar, Atlanta, GA
- 03/18/10 GSHA Annual Convention, Athens, GA (3/18/10 - 3/20/10)
- 11/18/09 ASHA National Convention, New Orleans, LA (11/18/10 - 11/20/10)
- 10/08/09 Southeastern University Clinical Educators Conference, Athens, GA (10/08/10 - 10/09/10)
- 09/26/09 Update on Part B Billing, Coding and Documentation, Atlanta, GA
- 08/29/09 Coding & Documentation for SLP and Audiology, Athens, GA
- 08/18/09 Excel 2007, Athens, GA
- 07/29/09 Medicare Private Practice: What Comes After Enrollment? ASHA Webinar
- 07/09/09 Introduction to the Hanen Program, Athens, GA
- 06/08/09 Communication Sciences and Special Education Summer Institute, Athens, GA (6/8/09 - 6/9/10)
- 04/02/09 GSHA Annual Convention, Atlanta, GA (4/2/09 - 4/4/10)
- 03/25/09 Working with Troubled Students, UGA Training & Development, Athens, GA
- 03/03/09 Patient Registration Secrets to Reimbursement Success (Webinar)
- 11/17/08 Insurance Coding and Billing, Lithonia, GA
- 09/18/08 Southeastern University Clinical Educators Conference, Asheville, NC (9/18/09 - 9/19/09),
- 04/10/08 GSHA Annual Convention, Athens, GA (4/10/08 - 4/12/08),
- 03/18/08 Introduction to the Hanen Approach, Athens, GA
- 11/15/07 ASHA National Convention, Boston, ME (11/15/07 - 11/17/07)
- 11/14/07 Advanced Boot Camp: Supervision, ASHA Convention Pre-Conference, Boston, ME
- 10/30/07 Frazier Water Protocol: Safety, Hydration and Quality of Life (ASHA Live Web Seminar)
- 10/17/07 CAA Application (Webinar)
- 10/17/07 Supervision Matters: Establishing and Maintaining Quality Relationships with Extern Sites (Webinar)
- 09/20/07 Southeastern University Clinical Educators Conference, Charleston, SC (9/20/07 - 9/21/07)
- 06/15/07 Treating Post-Stroke Movement Problems (Webinar)
- 04/12/07 GSHA Annual Convention, Atlanta, GA (4/12/07 - 4/14/07)
- 03/09/07 Neurolaryngology and the SLP: Understanding and Treating Adults with Neurological Impairments that Affect Voice and Swallowing, UGA Spring Conference, Athens, GA
- 03/08/07 Medicare Small Provider Workshop, Gainesville, GA
- 01/25/07 Writing Letter Proposals, UGA Training and Development, Athens, GA

## Certification/Licensure

ASHA Certificate of Clinical Competency in Speech-Language Pathology, Number 00379156  
 Georgia License in Speech-Language Pathology, Number SLP000139