

CURRICULUM VITAE

Holly S. Kaplan

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Education:

1990-1997 University of Florida, College of Liberal Arts and Sciences,
Department of Communication Processes and Disorders,
Gainesville, Florida. Doctorate of Philosophy in Audiology with a
Certificate in Gerontology, 1997.

Dissertation: Self-Evaluation of Telephone Communication Skills
by Individuals with Hearing Loss.

1982-1984 Gallaudet College, Department of Audiology, Washington, District
of Columbia. Master of Science in Audiology, 1984.

1979-1982 Bradley University, College of Health Related Professions,
Department of Speech Pathology and Audiology, Peoria, Illinois.
Bachelor of Science in Speech and Hearing Sciences, Summa Cum
Laude, 1982.

Waterloo High School, Waterloo, Illinois. Valedictorian, 1979.

Relevant Work Experience:

- 2002-current Consultant to the Northeast Georgia Children First Universal Newborn Hearing Screening program. Provide training and advise local hospital and public health staff on newborn screening.
- 1999-current Facilitator, University of Florida Doctorate of Audiology, Distance Learning Program, Atlanta site. Responsible for organizing logistics of site for classes, administration of examinations, and conducting lab exercises with up to 20 Audiology doctoral students. Lead weekly discussion in web based chat room.
- 1998-current Senior Academic Professional University of Georgia Department of Communication Sciences and Special Education. Responsible for supervision of graduate clinicians in audiology diagnostic clinic. Teach audiology curriculum to undergraduate and graduate students. Serve as Academic Advisor Liaison to the College of Education Department Undergraduate Advisor. Provide direct clinical audiology services in the University Clinic including electrophysiologic batteries, hearing aid evaluations and fittings, auditory processing evaluations, and infant hearing evaluations. Developed and supervise the Adult Audiologic Rehabilitation Group. Serve on departmental committees as requested.
- 1995-1998 Co-Director of the Audiology Services Branch, ASHA, Rockville, Maryland. Responsible for professional consultation to members and other professionals. Member of teams charged with the development of continuing education programs, including workshops and nationally broadcast telephone seminars. Aid in policy development for association, federal and state initiatives. Assist in creating brochures for educational and advertising purposes. Collect and analyze information from technical requests to prepare reports relating professional trends and member needs. Assist in writing Audiology Update and ASHA and Audiology Year in Review documents. Serve as liaison to other related professional organizations. Perform duties of ex-officio to in-house committees charged to develop hearing aid fitting guidelines, referral guidelines. Serve as liaison to volunteer member committee responsible for developing strategies for collecting treatment outcome data.
- 1992 -1994 Graduate Research Assistant, Center for Gerontological Studies, University of Florida, Gainesville, Florida. Organized and

conducted research program in the area of self-perception of driving skills in aging adults. Assisted Center Director in grant writing and procurement. Aided in administration of a Florida Department of Elder Affairs' grant to establish church-based volunteer transportation networks in rural Florida. Designed educational materials for older drivers regarding driving cessation.

1990-1993

Graduate Assistant, Department of Communication Processes and Disorders, University of Florida, Gainesville, Florida. Supervised graduate students in Audiology and Speech Pathology during diagnostic clinic, aural rehabilitation therapy, and hearing screenings. Supervised students at an off-campus clinic conducted at two local juvenile detention centers. Conducted central auditory processing evaluations and designed therapy programs. Assisted in supervising graduate research projects. Provided consulting services for school speech-language pathologists regarding amplification, central auditory processing disorders, and aural rehabilitation.

1991- 1992

Audiologist, Project HEAR, University of Florida, Gainesville, Florida. Organized and aided in conducting Project HEAR, a community hearing screening and evaluation program for children, sponsored by the Kiwanis. Developed public relations program including use of local newspapers, radio and television. Supervised graduate students in conducting the pediatric evaluations. Aided in obtaining appropriate follow-up services for children identified through the program.

1990-1994

Audiologist, per diem. North Florida Ear, Nose and Throat Associates, Larry N. Smith, M.D., Gainesville, Florida. Provided clinical audiology services for a private otolaryngology practice.

1991-1994

Audiologist, per diem. Gainesville Veterans Administration Medical Center, Department of Audiology and Speech Pathology, Gainesville, Florida. Provided clinical audiology services for Veterans Administration Compensation and Pension Clinic.

- 1988 - 1990 Audiologist. Geisinger Medical Center, Department of Audiology and Speech Pathology, Danville, Pennsylvania. Served as a clinical audiologist providing audiometric evaluations for private clients and individuals referred through the otolaryngology clinic. Evaluations included standard audiometric testing, auditory brainstem response testing, electroneurography, and newborn screenings. Provided hearing aid evaluations and tinnitus masker evaluations. Member of the cochlear implant team responsible for pre-testing candidates, programming the cochlear implants and implementing therapy programs.
- 1986-1988 Audiologist. Hearing and Speech Center, Blacksburg, Virginia. Responsible for diagnostic services, hearing aid evaluations and dispensing. Conducted and interpreted auditory brainstem response testing and electronystagmography batteries. Conducted community speechreading classes. Supervised a clinical fellow in audiology.
- 1987-1988 Clinical supervisor in Audiology, part-time. Radford University, Department of Speech Pathology and Audiology, Radford, Virginia. Supervised graduate students in central auditory processing evaluations and electrophysiologic testing.
- 1985 Audiologist. Central Virginia Speech and Hearing Center, Lynchburg, Virginia. Provided standard audiometric testing, hearing aid evaluations and fittings, and conducted electrophysiologic testing. Responsible for industrial hearing screening program and neonatal screening program. Evaluated existing and developed new aural rehabilitation plans for adults with developmental delays. Served as the dispensing audiologist for a hearing aid bank for indigent clients.
- 1984-1985 Clinical Fellow in Audiology. Ear, Nose, and Throat Consultants, Winchester, Virginia. Served as a clinical audiologist for a four physician otolaryngology practice. Provided standard audiometric testing, hearing aid evaluations and fittings, and auditory brainstem testing. Provided clinical services for pediatric otolaryngology clinic, including audiometric testing for a cleft palate clinic.
- 1983 Graduate Assistant. Department of Audiology, Gallaudet College, Washington, District of Columbia. Aided in the development and presentation of a workshop in computer applications in Audiology.

1981-1982 Assistant Head Resident. Bradley University, Dormitory Staff,
Peoria, Illinois.

Graduate Level Practicum:

Spring 1984 Walter Reed Army Hospital, Washington, District of Columbia.
Provided hearing aid evaluations for retired and active duty army
personnel. Experience in providing on-call audiometric testing for
otolaryngology clinic.

Fall 1993 John F. Kennedy Institute for Developmentally Delayed Children,
Baltimore, Maryland. Provided audiologic diagnostic evaluations
and hearing aid evaluations for children and adults with
developmental disabilities. Developed aural rehabilitation plans.

1982-1984 Mary L. Thornberry Hearing and Speech Center, Gallaudet College,
Washington, District of Columbia. Special emphasis on use of
American Sign Language in aural rehabilitation and diagnostic
procedures in Audiology. Assisted in on-call hearing aid repair
clinic.

Teaching Experience:

1998-current University of Georgia:

Special Topics in Communication Sciences and Disorders: One to three hour undergraduate independent studies and seminars, Spring 1999-current.

Basic Clinical Procedures in Communication Sciences and Disorders: One hour undergraduate seminar, Spring 2008-current.

Introduction to Audiology: Instructor. Three hour undergraduate course, Spring 2003.

Introduction to Audiologic/Aural Rehabilitation: Instructor. Three credit hour undergraduate course, Fall 2000-current.

Hearing Science: Instructor. Three credit hour undergraduate course, Fall 1998, Fall 2001, Fall 2002.

Hearing Science: Instructor. Three credit hour graduate course, Fall 1998, Fall 2000.

Diagnostic Audiology Clinical Workshop: One credit hour graduate lab, Fall Semester 1998-2000.

Pediatric Audiology: Instructor. Three credit hour graduate course, Spring 1999, Spring 2001.

Pediatric Audiology: Instructor. Three credit hour undergraduate course, Spring 2002.

Hearing Aids, Introduction: Instructor. Three credit hour graduate course, Spring 1999, Spring 2001.

Research Seminar in Communication Sciences and Disorders: Co-instructor. Three credit hour graduate course taught via distance learning/web-based classroom, Spring 2001.

1990-1994 University of Florida:

Introduction to Audiology: Instructor. Three credit hour undergraduate course, Fall 1991.

Hearing Aids and Hearing Aid Analysis Lab: Teaching Assistant. Four credit hour graduate course, Spring 1992, Spring 1994.

Hearing Conservation and Noise Control: Teaching Assistant. Three credit hour graduate course. Summer 1993.

Undergraduate Honors Seminar in Acoustics: Lecture-Introduction to the Measurement of Frequency and Amplitude. September 1990.

Mainstreaming the Exceptional Child: Lecture-Mainstreaming the Hearing Impaired Child, Spring 1990, Fall 1990, Spring 1991.

Survey of Communication Disorders: Lecture-An Overview of Hearing Disorders. Spring of 1991.

Human Communication Dynamics: Lecture-American Sign Language and the Deaf Community. Summer 1992.

Pediatric Audiology: Lecture- Hearing Screenings. November, 1991.

Professional Aspects of Audiology: Lecture- Third Party Reimbursement. April, 1992.

Honors/Awards:

Phi Kappa Phi National Honorary Fraternity

Bradley University Dean's List 1979-1982

Junior Marshall, Bradley University Graduation Ceremonies, Spring 1981. Highest academic rank held by a Junior level woman.

University of Florida , Division of Sponsored Research Grinter Fellowship 1990-1992

University of Florida, Graduate Student Council Travel Grant 1991

University of Florida, Students for the Advancement of Gerontological Education Outstanding Graduate Student Award, 1994

University of Florida, J. Hillis Miller Health Science Center, Department of Communicative Disorders, Kenneth R. Bzoch Award for Clinical Research, 1997.

American Speech-Language-Hearing Association Award for Continuing Education, 1997.

National Student Speech-Language-Hearing Association, Georgia Chapter Teacher of the Year for 2002-2003, 2006-2007, 2009-2010.

Outstanding Faculty Member, University of Georgia College of Education Alpha Epsilon Chapter of Kappa Delta Epsilon Educational Honor Society, 2003-2004.

Marshall for the College of Education, University of Georgia Graduation Ceremonies.
Summer 2008, Winter 2010.

Professional Organizations, Boards and Committees:

Georgia State Board of Examiners in Audiology and Speech Language Pathology, appointed
by Governor Deal for three year term 2011-2014
Cogent 2011-current

University of Georgia, College of Liberal Arts and Sciences, School of Journalism, Peabody
Awards Committee, Judge of Web based submissions, 2012-current.

University of Georgia College of Education Academic Appeals Committee, 2010-current

University of Georgia College of Education Career Track Faculty Promotion Committee,
2011-current

We're Hear for You. Audiology Consultant for local non-profit dedicated to the prevention
of hearing loss in musicians and music venue attendees.

American Academy of Audiology (1989, 2003, 2004, 2010)
Convention Poster Committee 1989

American Speech-Language-Hearing Association 1984-Current

Audiology Praxis Review Committee. 2002-current.

Ad-hoc Committee on Hearing Aid Selection and Fitting, ex-officio, 1996-1997

Audiology Working Group on Treatment Outcomes, ex-officio

Audiologic Rehabilitation Working Group, ex-officio

Council for Clinical Certification, 2008-2010
Audiology Co-Chair 2010

Council for Clinical Certification Nominations Committee, Chair 2011

Trialliance Working Group on Rehabilitation Reimbursement Coding. Serve as Audiology consultant from the American Speech-Language-Hearing Association.

Internal Working Group on Telemedicine-Committee on Practice Policies. Serve as audiology consultant from the American Speech-Language-Hearing Association

Telecommunications Access Advisory Committee to the Architectural and Transportation Advisory Board on the Telecommunications Act of 1996. Served as the American Speech-Language Hearing Association representative, 1996-1997

Healthcare Economics Committee-CPT Coding Group. 2004

Georgia Speech and Hearing Association. 1999-2005

Georgia Academy of Audiology. 2002-Current. Treasurer 2002-2003. Continuing Education, Co-Chair, 2006

Georgia Special Olympics-Healthy Hearing Coordinator. 2002-2009

University of Florida College of Health Professions Campaign Advisory Board. 1997

University of Florida Students for the Advancement of Gerontological Education, 1992-1995

University of Florida Graduate Student Council, 1991

Florida Speech and Hearing Association, 1990-1994

Pennsylvania Speech and Hearing Association, 1988-1990

Virginia Speech and Hearing Association, 1984-1988
Chair, Employment Opportunities Committee 1987-1988

Professional Certification and Licensure:

Certificate of Clinical Competence in Audiology from the American Speech-Language-Hearing Association, awarded 1985-current.

Licensed Audiologist in the State of Georgia, current.

University of Georgia, College of Liberal Arts and Sciences Academic Advising Certification, awarded 2011.

Licensed Audiologist in the State of Florida, 1990-1997.

Licensed Audiologist in the Commonwealth of Pennsylvania, 1988-1990.

Licensed Audiologist in the Commonwealth of Virginia, 1984-1988.

Licensed Hearing Aid Dispenser in the Commonwealth of Virginia, 1984-1988.

Grants:

University of Georgia, College of Education Multicultural Grant, 1999. Funded for \$ 1900. Development and application of curriculum to teach graduate level audiology students effective use of Spanish language materials in a clinical setting.

University of Georgia, College of Education Multicultural Grant, 2001. Funded for \$2400. Development and purchasing of Spanish-language materials for the audiology and speech-language pathology clinic.

Athens Area Sertoma Club. 2004. Funded \$2500. Development of the University of Georgia's Universal Newborn Screening Program.

Athens Area Sertoma Club. 2004. Funded \$1800. Sponsorship of the University of Georgia's Audiologic Rehabilitation Group.

University of Georgia, College of Education Technology Grant. 2008. Funded for \$1124. Purchased Auditory Processing tests and equipment for the University of Georgia Speech and Hearing Clinic.

Athens Area Sertoma Club. 2009. Funded \$600. Sponsorship of the University of Georgia's Hearing Aid Loaner Bank.

Publications:

Refereed Publications:

Kemker, BE, Goshorn, EL & Kaplan, H. (in publication). Analysis of Hearing Instrument Use, Satisfaction and Operation in Independent Elderly Male Veterans. *Asia Pacific Journal of Speech Language and Hearing*.

- Kaplan, H. & Holmes, A. (2010). Can You Hear Me Now? The Validation of a Self-Assessment Scale for Telephone Abilities through Structured Conversation Ratings. *Seminars in Hearing*, 31, #2.
- Holmes, A. E., Kaplan, H., McGahee, R., Kemker, F.J., Weber, F.T., & Isart, F.A., (1997). Prevalence of Hearing Loss in Adolescents. *Language, Speech and Hearing in the Schools*, 28, 70-75.
- Holmes, A. E., Kaplan, H., Nichols, S.W., Griffiths, S.K., Weber, F.T., & Isart, F.A. (1996). Screening for Hearing Loss in Juvenile Detention Centers. *Journal of the American Academy of Audiology*, 7(5), 332-338.
- Holmes, A.E., Kaplan, H., & Saxon, J.P. (2000). Assistive Listening Devices and Systems: Amplification Technology for Consumers with Hearing Loss. *The Journal of Rehabilitation*, 66(3), 56-59.
- Holmes, A.E., Kaplan, H., & Yanke, R. (1999). Tell Us Your Telephone Troubles: Using Open-ended Questionnaires to Explore Telephone Use. *Journal of the Academy of Rehabilitative Audiology*.
- Rodriguez, G., Holmes, A.E., DiSarno, N., & Kaplan, H. (1993). Preferred Hearing Aid Response Characteristics under Acoustic and Telecoil Coupling Conditions. *The American Journal of Audiology: A Journal of Clinical Practice*, 2, 55-59.

Non-refereed Publications:

- von Mering, O., Donnelly, M., & Kaplan, H. (1994). Driving Smart: A Quality of Life Issue for Elders. *Aging Today*, 15, September-October.
- Kaplan, H. & Hesse, J. (2000) National and State Policies Effecting Hearing Aids and Assistive Listening Devices. In *Audiologic Treatment Strategies*, ed., Valente, M., Roeser, R., & Hosford-Dunn, H. Thieme Publishing, Inc.
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Book Reviews:

Johnson, C.E. (2011). Introduction to Auditory Rehabilitation: A Contemporary Issues Approach. Pearson, Boston, MA. Invited reviewer.

Presentations and Workshops:

- Kaplan, H. (2011). Arthritis Medications and their Impact on Hearing. St. Mary's Arthritis Support Group, Spring 2011, Athens, GA.
- Kaplan, H. (2011). The Aging Ear. UGA Retired Faculty Association, Winter 2011, Athens, GA.
- Kaplan, H. (2011). Auditory Processing Disorders—They're Not Just for Kids. Georgia Academy of Audiology Annual Meeting, January 2011, Marietta, GA.
- Kaplan, H. (2010). Strategies for Successful Hearing Screenings. Northeast Georgia Children's First Continuing Education Meeting, Summer 2010, Athens, GA.
- Kaplan, H. (2010). Universal Newborn Hearing Screening and Follow-up. Northeast Georgia Children's First Regional Meeting, February 2010, Gainesville, GA.
- DeCelles, C., Doyal, M., Garvin, C., Madden, K., Loss, C. & Kaplan, H. (2009). Tommy Can You Hear Me? Hearing Conservation Programming at a Rock Concert. American Speech Language Hearing Association, New Orleans, LA, USA.
- Kemker, BE, Goshorn, EL & Kaplan, H (2009) Predictions of Hearing Instrument Use and Satisfaction. American Academy of Audiology Annual Convention. Dallas, TX. USA.
- Kaplan, H. Coping with Hearing Loss. Athens Kiwanis. Athens, GA, April 2009.
- Raymond, C., Kaplan, H., and Hancock, R. Prevention Instruction for Graduate Clinicians in Speech-Language Pathology: A University Model. American Speech Language Hearing Association Annual Convention, Chicago, IL, November 2008.
- Raymond, C. Harvey, J., Jones, M., Kaplan, H., & Kirkman, J. Supervising? Things You Need to Know to Remain Successful! Georgia Speech-Language-Hearing Association Annual Convention, Atlanta, GA, April 12, 2007.

- Kaplan, H., Page, B. & Rafal, S. Communication Issues and Young Children. Northeast Georgia Coalition for Babies Can't Wait and Five's Too Late Annual Parent Workshop. Athens, GA, January 27, 2007.
- Kaplan, H. The Basics of Audiology. Creating Roads to Independence for Persons Aging with Hearing and Vision Loss Conference. Atlanta, GA, February 8-10, 2006.
- Kaplan, H. The Role of the School-based Speech-Language Pathologist in the Diagnosis and Remediation of Auditory Processing Disorders. Forsyth County Schools, February 18, 2005.
- Kaplan, H. Hearing Loss and Amplification. Prostate Cancer Survivors Group, Athens Regional Hospital, October 2005, January 2005, 2006, 2007, 2008, 2009.
- Kaplan, H. Hearing Loss: Effects and Rehabilitation. Series of five workshops given to the Georgia Vocational Rehabilitation Counselors, Georgia Department of Labor, December 1-10th, 2004.
- Kaplan, H. Auditory Processing Disorders: Define, Development, Diagnosis. Workshop for the Metro School Audiology Association, February 14, 2002.
- Kaplan, H. Sound Field Amplification in the Classroom. Workshop for the faculty of the Wardlaw School, Atlanta Speech School, Fall 2001.
- Chisholm, L., Hammett, L., Kaplan, H., & Sanderson, A. Do They Hear What You Hear? Assessment and Treatment of Central Auditory Processing Disorders. University of Georgia Speech & Hearing Clinic Spring Conference. Athens, GA, May 2000.
- Kaplan, H., Chisholm, L., & Sanderson, A. Addressing the Service Needs of the Hispanic Population in Georgia. Georgia Speech and Hearing Association Annual Meeting, Atlanta, March 2000.
- Hammett, L., Kaplan, H., Sanderson, A., & Chisholm, L. "Do They Hear What You Hear?" Assessment and Intervention for Central Auditory Processing Disorders. University of Georgia Communication Sciences and Disorders 3rd Annual Spring Conference, Athens, GA, April 15, 2000.
- Kaplan, H., Holmes, A., & Yanke, R. Development of a Scale for Self-perception of Telephone Listening Skills by Individuals with Hearing Loss. American Speech-Language-Hearing Association Annual Convention, Boston, November 1997.
- Kaplan, H., & Holmes, A. Results of Self-perception of Telephone Listening Skills. Academy of Rehabilitative Audiology Summer Institute, Magog, Quebec, Canada, June 1997.

- Kaplan, H. & Scates, P. Wireless Telephones and Hearing Aids: New Challenges for Audiology—Issues for Audiologists. 5th Annual Robert Monzon Memorial Conference Series, Gallaudet University, Washington, DC, May 1997.
- Powers, T., Kaplan, H., Fournier, E., & Ketchum, P. Office Automation, It's Not So Automatic. American Speech Language Hearing Association Annual Convention, Seattle, Washington, D.C., November 1996.
- Kaplan, H., Holmes, A., & Yanke, R. Tell Us Your Telephone Troubles: Use of Open-Ended Questionnaires in Aural Rehabilitation. Academy of Rehabilitative Audiology Summer Workshop, Snowbird, Utah, June 1996.
- Kaplan, H. ASHA and Audiology. Air Force Audiology Association Spring Meeting, Virginia Beach, Virginia, April 1996.
- von Mering, O., & Kaplan, H. Extending the Safe Driving Life Span of Older Drivers. American Society on Aging Annual Convention, San Francisco, March 1994.
- von Mering, O., Kaplan, H., Gardner, K., & Donnelly, M. Extending the Safe Driving Life Span of Older Drivers. Workshop presented at the Florida Council on Aging 1993 Aging Network Conference, Miami, Florida, September 1993.
- von Mering, O., Kaplan, H., Wilson, J., Yassuda, M., & Burke, R. Retirement from the Road: Older Person's Perceptions about Driving Behavior. Southern Gerontological Society Annual Meeting, Richmond, VA, April 1993.
- Holmes, A.E., Kaplan, H., Weinstein, S., McGahee, R., Isart, F., & Weber, F.T. The Prevalence of Hearing Loss in Juvenile Detention Centers. American Speech-Language-Hearing Convention, San Antonio, TX, November 1992.
- Rodriguez, G., Holmes, A.E., DiSarno, N., Kaplan, H., Sykes, D., & Yanke, R. Preferred Hearing Aid Response Characteristics under Telephone Coupling and Soundfield Conditions. Florida Speech-Language and Hearing Association Convention, Tarpon Springs, May 1992.
- Rodriguez, G., Holmes, A.E., DiSarno, N., Kaplan, H., & Sykes, D. Preferred Hearing Aid Response Characteristics under Telephone Coupling Conditions. University of Florida Graduate Student Forum, Gainesville, FL, April 1992.
- Holmes, A.E., Kaplan, H., & Sykes, D. Preferred Hearing Aid Response Characteristics under Telecoil Coupling Conditions. College of Health Related Professions Research Fair, Gainesville, FL, April 1992.
- Holmes, A.E., Kaplan, H., Weinstein, S., Isart, F., & Weber, F.T. Prevalence of Hearing Loss in a Juvenile Detention Center. College of Health Related Professions

Research Fair, Gainesville, FL, April 1992.

Holmes, A.E., Kaplan, H., Weinstein, S., Isart, F., & Weber, F.T. Prevalence of Hearing Loss in a Juvenile Detention Center. University of Florida Graduate Student Forum, Gainesville, FL, April 1992.

Holmes, A.E., Weber, F.T., Kaplan, H., & McGahee, R. The Incidence of Hearing Disorders in Adolescents in Florida. University of Florida Graduate Student Forum, Gainesville, FL, April 1992.

Kaplan, H. Clinical Up-dates in Audiology. Invited speaker at the Spring Meeting, Speech and Language Association of Alachua County. Gainesville, FL, April 1992.

Rodriguez, G., Holmes, A.E., DiSarno, N., & Kaplan, H. Preferred Hearing Aid Response Characteristics under Telephone Coupling Conditions. American Speech-Language-Hearing Convention, Atlanta, GA, November 1991.

Kaplan, H. & Church, M. An Implantable Bone Conduction Hearing Aid. Speech and Hearing Association of Virginia Convention, Richmond, VA, 1987.