

# EDUL 6015 Total Quality Management

## Course Syllabus

### **Instructor:**

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### **Required Readings:**

Total Quality Management, L. David Weller

Closing the Achievement Gap; No Excuses, Gerald Anderson and Patricia Davenport

### **Total Quality Management Introduction:**

This course on Total Quality Management (TQM) is designed to be self-paced for learned convenience. When completing the exercises, read the questions carefully and provide your answer using the information provided in the monograph. All questions can be answered from information provided in the TQM course. As you complete the exercises required for the course, e-mail, mail, or deliver the completed exercise to me.

To obtain a copy of the book, Closing the Achievement Gap: NO Excuses, enter the full title of the book into Netscape Search and you will find several places where it is available.

### **Grading Scheme:**

This course, like all other in this program, is graded "S/U."

If you look in the grade book, you will see 17 rows with numbers. They are headed, "Chap 1," "Chap 2," "Chap 5," "Chap 6," "Chap 7," "Chap 8," "Chap 9," "Quiz Average," "Assign 1," "Assign 2," "Assign 3," "Assign 4," "Assign 5," "Average," and "Grade to Date." The first nine rows will contain the scores you obtained on the reading quiz, the 10<sup>th</sup> row is the numerical average of the first 9 (remember if you haven't completed a quiz, it is averaged in as a zero; the average will change as you complete the quizzes.) The next five columns will contain either a "1"

or be blank. A "1" signifies that you have turned in an acceptable assignment. The 16<sup>th</sup> row, headed average is your current average (with unfinished quizzes and assignments averaged in as zeros) arrived at by the following formula:  $((\text{Quiz Avg}/100) + \text{Assign 2} + \text{Assign 3} + \text{Assign 4} + \text{Assign 5})/6 = \text{average}$

**9/10 or higher earns an "S"**